

SHIPPING POLICY VIPA USA INC.

Shipping Cutoff Times For Same-Day Shipping, Monday through Friday (EST/USA)

Orders (upon module availability) shipping via:

- UPS Next Day must be received and processed prior to 4:00 PM
- UPS 2nd or UPS 3rd Day must be received and processed prior to 4:00 PM
- UPS Ground must be received and processed prior to 1:00 PM
- UPS Worldwide Saver, UPS Worldwide Expedited, and UPS Worldwide Express must be received and processed prior to 1:00 PM
- UPS Standard International must be received and processed prior to 1:00 PM
- UPS 2nd Day Export or UPS 3rd Day Export must be received, processed prior to 4:00 PM
- Federal Express (all, except Ground) must be received and processed prior to 4:00 PM
- Federal Express Ground must be received and processed prior to 1:00 PM
- FedEx International Economy and FedEx International Priority must be received and processed prior to 1:00 PM
- FedEx Ground Export must be received and processed prior to 1:00 PM
- DHL must be received and processed prior to 1:00 PM
- Premium Domestic Service Same Day to be discussed, depending on courier availability
- Saturday/Sunday Premium Service to be discussed, depending on courier availability

Special Instructions / Order Notes

Any order placed via vipausa.com that contains "special instructions" or "order notes" **may be delayed** and **may not ship the same day**. Those orders must be reviewed by a VIPA ControlsAmerica sales person before the order can be processed.

The shipping cost on any order will be determined at the time of shipment.

All shipments are F.O.B shipping point. Orders are shipped Monday through Friday and in most cases the order will ship the same day, if the order is received before the daily cut-off time (for selected carriers). Shipping method, in most cases, is the customer's choice. Any disputed shipping charges billed to a customer account or consignee billing will be charged to the customer by VIPA ControlsAmerica.

Common Freight Carriers - DHL, Federal Express, UPS, U.S. Postal Service. Shipping via other freight carriers must be coordinated with your VIPA ControlsAmerica sales representative.

UPS Next Day Early AM - should be delivered around 8:30 AM.

UPS Next Day - should be delivered around 10:30 AM or the end of the next business day, depending on location.

Delivery times are estimates only and VIPA ControlsAmerica shall not be liable for delays.

Shipping Facts

- All items, excluding Drop Ship Only items, are stocked and shipped from VIPA ControlsAmerica's headquarters in Alpharetta, Georgia.
- Orders are shipped Monday through Friday with the exception of the days on which the following holidays are observed: Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas and New Year's Day.
- All orders paid by credit card or are being invoice are shipped when available. If any item must be back ordered, the order will ship when available and the final amount will be charged to the credit card or billed by invoice.